

Telex VoIP Technical Certification

- Exam content
- Exam study helps
- Exam process



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Exam content

- 45-50 pooled questions
 - Networking – 3-5
 - Ip-223 – ~10
 - General RoIP theory – ~10
 - Consoles and product – 10-12
 - New release questions – 10-15
- Mostly multiple choice, watch for multiple answer
- No trick questions, but read carefully
- All questions based on 4.1 release or earlier.



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Exam study helps and review



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Networking questions (3-5)

→ Study helps:

- Understand the difference between a **LAN** and a **WAN**.
- Be able to identify a **multicast** address from a list.
- Know the available range of **port** numbers
- Understand the difference between **UDP** and **TCP/IP**.
- Understand current **bandwidth** requirements.
- Know defaults for **buffering**.
- Know what **QOS** is.
- Know how **echo packets** work and be able to trace their route.

→ Example question:

- True or False: Address 237.100.1.12 is an example of a multicast address.



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IP-223 questions (10)

→ Study helps:

- Be able to identify how the different modes would be used, as identified in drawings.
- Know the default login and password
- Know how it would connect to peripheral devices
- Be sure to understand the iDEN application

→ Example question:

- I have an IP-1616 and would like to use it to dispatch to three (3) radios on my existing network. How many IP-223's do I need to purchase?

a) 0

b) 2

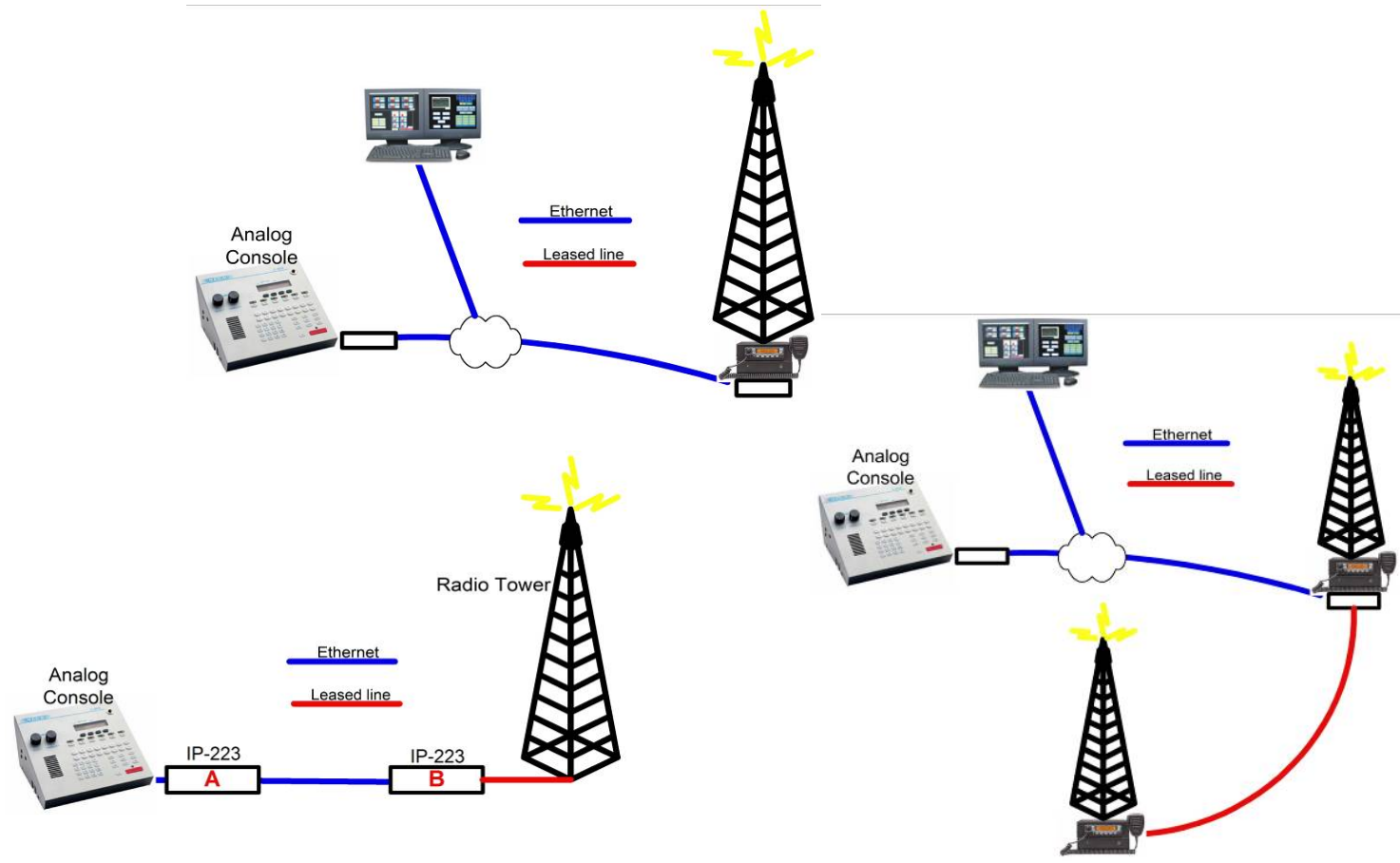
c) 3

d) 4



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Other VoIP Configurations



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Console questions (10-12)

→ Study helps:

- C-Soft

- Know major button functions
- Know how to cross-mute the consoles
- General operation

- Hard consoles

- How many lines for each console
- Know whether it is IP or Analog.

→ Example question:

- TRUE or FALSE: In C-Soft, the spacebar must always be used as the master PTT button.



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Exam process

- You will be emailed a link, login, and password
- Do NOT click on the link until you are ready to take the exam
 - Be sure to have 60 minutes of uninterrupted time available
 - Study the “Certification Self-Study Guide” in the back of the Training Guide
- A passing grade is 70%
- Time limit is 60 minutes
- If you fail the test, you can click on the link to review your answers and see what you need to study.
- You may take the test one more time, but not on the same day.
- If you pass, you will be sent a certificate
- If you fail you will need to take the certification class



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Questions?

→ Thank you for your participation

